iii.) The procedure followed in the decision-making process, including channels of supervision and accountability.

At the level of Police Station it is the Station House Officer, who sets in motion the criminal justice process by registering complaints as First Information Reports (FIR) under appropriate section of law. He will take appropriate action as per law, depending on whether the case is cognizable or non-cognizable. In case of any inaction or wrong action on the part of Station House Officer, the supervisory officer concerned namely SDPO (Sub-Divisional Police Officer or District Superintendent of Police can direct the Station House Officer for taking appropriate action). Further, if necessary, higher formation in the Police headquarters i.e. Dy. Inspector General of Police (law & order) and Director General of Police can also exercise the power overruling the decision of their juniors at District, Sub Division or P/S Level. In regard to Out post, Jarawa Protection posts and Look Out Posts, the officer in-charge concerned is required to forward the complaint / report to the Station House Officer for legal action.

Because of structure of lines of command in the Police administration police utmost importance is given to adherence to prescribed channels of communication. These have been well defined and any violation thereof is considered a grave breach of discipline.